

Service and Inventory



Take charge of your complex service business with the Service and Inventory add-on* modules for Sage 100 Contractor. Fully integrated with the Sage 100 Contractor accounting and estimating applications, Service and Inventory help you avoid the extra work and mistakes that can occur when maintaining multiple, disparate service management, accounting, estimating, and inventory systems.

Service

Using the Service module, you can easily handle service contracts, service routes, dispatch, on-call work orders, quotes, and point-of-sale or billing of service work materials in ways that work best for you. For example, you can choose to generate billing during or at the end of a job, display service dispatch in one-day or five-day increments, and customize work orders with color codes that indicate priority, service area, and type of work to be performed.

With the Sage 100 Contractor Service application, you can:

- Efficiently manage work orders without entering duplicate information to generate invoices and dispatch technicians.
- Easily turn estimates into service work orders with the Estimating Basic application.
- Quickly review information about equipment installed at multiple client sites.
- Efficiently schedule service agreement and warranty work.
- Avoid potential overbookings when notified by warnings on your dispatch board.
- Be alerted of a client's outstanding or past-due balances when scheduling work orders.
- Transfer employee hours from service orders directly to payroll for faster, more accurate processing.
- Plus more!

*Add-on modules are sold separately.

Benefits

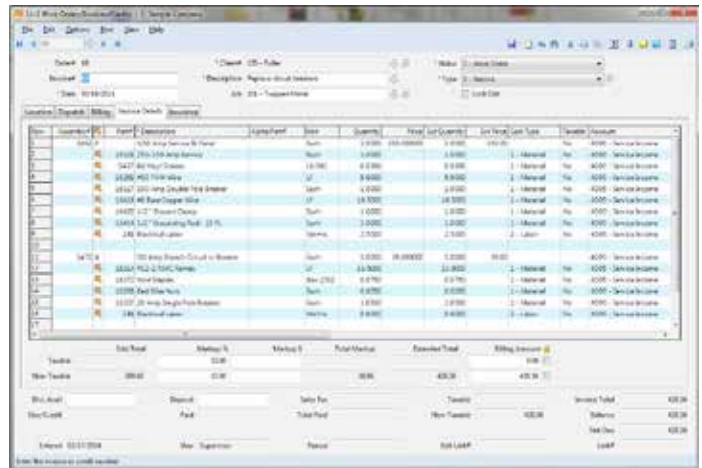
- Stay on top of inventory when service work is performed with full integration between Service and Inventory
- Bill items individually or as part of an assembly (kit) for added flexibility
- Use the flat-rate billing option to create and print your own price book for your technicians
- Easily keep your entire system updated by using the same parts and assemblies databases for estimating and for service
- Directly transfer hours from your service work orders to Payroll
- Run truck restocking from work orders completed each day so that your warehouse staff can restock trucks at night
- Effectively manage, monitor, and control costs through integration with accounting and Estimating

Sage 100 Contractor

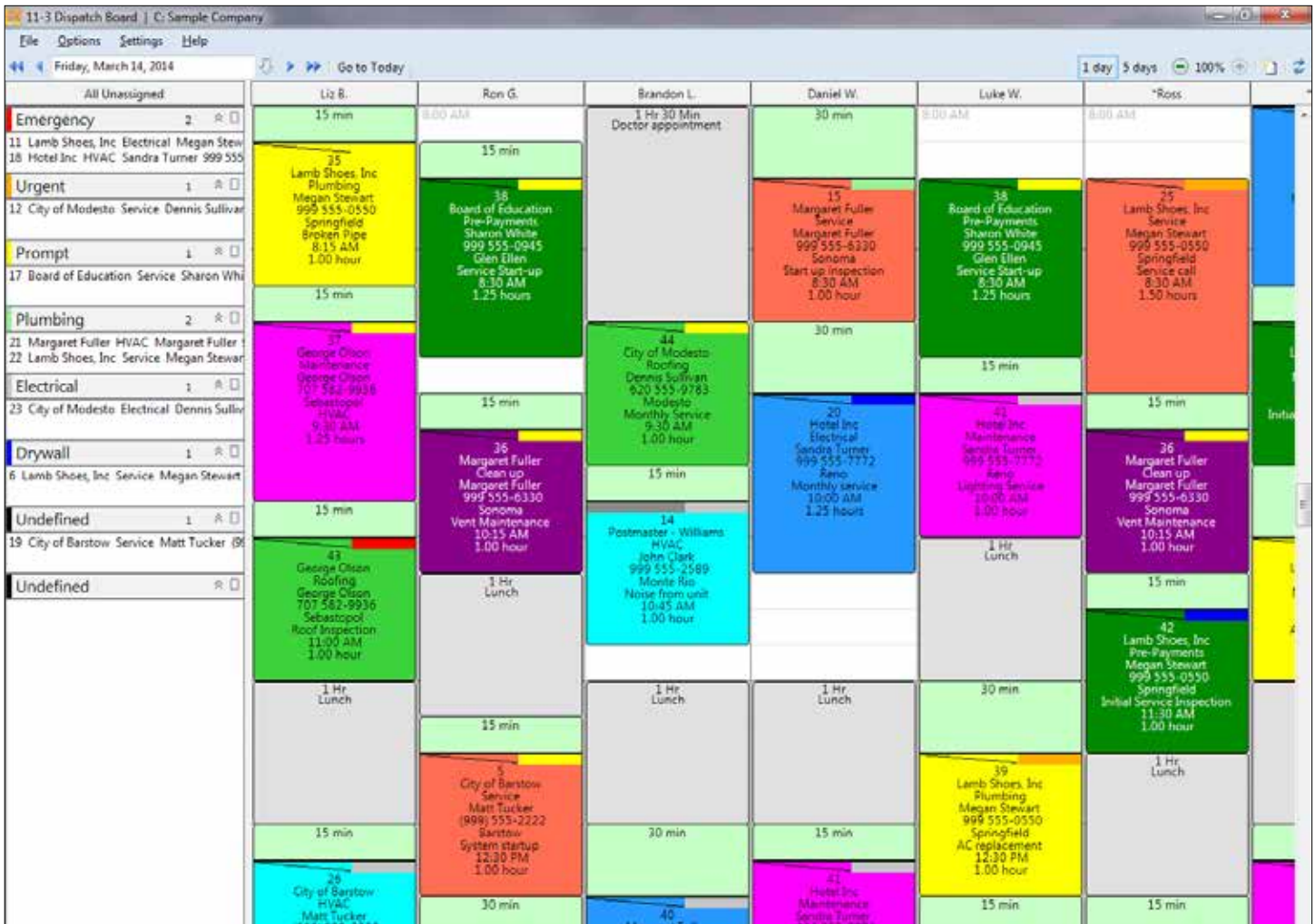
Customizable, interactive dispatch board

Increase efficiency and customer satisfaction with the comprehensive, easy-to-use dispatch board. Because multiple dispatchers can set appointments on the board simultaneously, you know what the day looks like in real time and can make adjustments if necessary.

By assigning work orders based on client location, priority, technician load, and expertise, you ensure the right technician always gets to the right job at the right time. And when you email work order details, including updates and changes, to your field technicians or subcontractors, you improve information flow and make certain that everyone is in the loop.



Complete service management capabilities enable you to create dispatches, quotes, work orders, invoices, credits, service routes, and service contracts. And, when you use inventory parts on service calls, the quantities are automatically updated in the integrated Inventory module.



Quickly determine the service area, type of work scheduled (preventive, maintenance, subcontract, or other), and priority (emergency, urgent, or prompt) with color coding to keep your service team running smoothly.

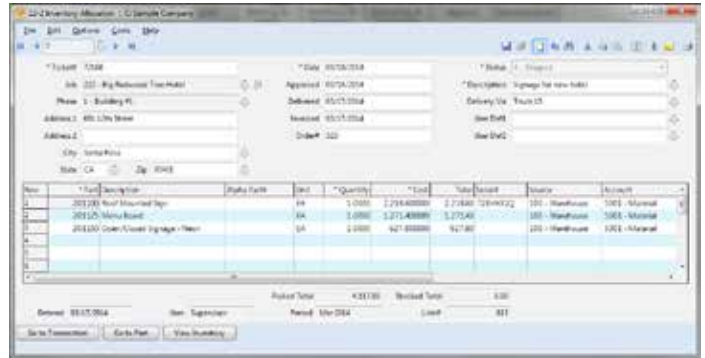
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Inventory

The Inventory module helps you track all inventory movement and transactions, whether the inventory is planned or left over from a job, so you maintain the right stock levels while reducing costs and eliminating waste. Multiple reports, such as Inventory Allocation, Allocation List, Quantity on Hand, Value Report, Inventory Ledger, and Stock Location Report, keep you informed and also protect valuable assets.

With the Sage 100 Contractor Inventory application, you can:

- Take the guesswork out of ordering and stocking by producing reorder reports.
- Accurately track inventory, whether for a central warehouse, for several locations, and/or for service trucks.
- Easily manage basic stock and serialized items for all locations, bin numbers, Materials Safety Data Numbers (MSDN), and manufacturer identifications.
- Create a real-time snapshot when you apply inventory to a job, reprice inventory, post shrinkage, or create finished goods inventory from stock items and labor.
- Choose your preferred inventory valuation method using LIFO, FIFO, or Average Cost.
- Conveniently restock trucks anytime with automated restocking reports.
- And more!



Easily track inventory movement between locations, place stock on hold, and automatically generate inventory reorder reports.

Managed Rite Construction							Inventory Ledger				
							06/27/14				
Inventory Ledger											
Period 05 (May 2014) to 06 (Jun 2014)											
Record#	Part#	Description	Source	Transaction#	Date	Location#	Description	Unit	Beg Qty	Quantity	Qty Balance
	5561	Condenser Fan Motor 1861						Each			
211	API/Inv	789548			06/11/2014	100	Warehouse		4.0000	4.00	
212	API/Inv	859674			05/15/2014	100	Warehouse		4.0000	8.00	
214	API/Inv	485961			06/01/2014	100	Warehouse		4.0000	12.00	
	5569	2 Ton R22 Reciprocating Compressor Heat Pump Pack						Each			
211	API/Inv	789548			06/11/2014	100	Warehouse		1.0000	1.00	
212	API/Inv	859674			05/15/2014	100	Warehouse		1.0000	2.00	
214	API/Inv	485961			06/01/2014	100	Warehouse		1.0000	3.00	
	5571	1/6 HP 825 RPM 208/230 Volt Condenser Fan Motor-						Each			
211	API/Inv	789548			06/11/2014	100	Warehouse		3.0000	3.00	
212	API/Inv	859674			05/15/2014	100	Warehouse		3.0000	6.00	
214	API/Inv	485961			06/01/2014	100	Warehouse		3.0000	9.00	
	5572	1/5 HP 825 RPM 208/230 Volt Condenser Fan Motor						Each			
209	API/Inv	568911			05/01/2014	100	Warehouse		5.0000	5.00	
210	API/Inv	589674			06/11/2014	100	Warehouse		5.0000	10.00	
211	API/Inv	789548			06/11/2014	100	Warehouse		5.0000	15.00	
212	API/Inv	859674			05/15/2014	100	Warehouse		5.0000	20.00	
214	API/Inv	485961			06/01/2014	100	Warehouse		5.0000	25.00	
	5573	IGNITION CONTROL KIT						Each			
209	API/Inv	568911			05/01/2014	100	Warehouse		2.0000	2.00	
210	API/Inv	589674			06/11/2014	100	Warehouse		2.0000	4.00	
211	API/Inv	789548			06/11/2014	100	Warehouse		2.0000	6.00	
212	API/Inv	859674			05/15/2014	100	Warehouse		2.0000	8.00	
214	API/Inv	485961			06/01/2014	100	Warehouse		2.0000	10.00	
	5574	RUN CAPACITOR 5 MFD 370 VAC						Each			
209	API/Inv	568911			05/01/2014	100	Warehouse		3.0000	3.00	
210	API/Inv	589674			06/11/2014	100	Warehouse		3.0000	6.00	
211	API/Inv	789548			06/11/2014	100	Warehouse		3.0000	9.00	
212	API/Inv	859674			05/15/2014	100	Warehouse		3.0000	12.00	
214	API/Inv	485961			06/01/2014	100	Warehouse		3.0000	15.00	

Take control of your inventory with the ability to track materials by serial number, easily generate restocking reports, and efficiently manage multiple warehouses and service trucks.

Sage Construction and Real Estate

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